

FY 2012 Health Plan Administrator Directory (for plans effective July 1, 2011)

Only **general** plan questions should be directed to the CMS Group Insurance Division or your Group Insurance Representative. Direct all specific claim inquiries to the plan administrators.

CIGNA http://provider.healthcare.cigna.com/soi.html	
(800) 962-0051	(800) 526-0844 (TDD/TTY)
Blue Advantage www.bcbsil.com/stateofillinois	
(800) 868-9520	(800) 888-7114 (TDD/TTY)
HealthLink OAP www.healthlink.com	
(800) 624-2356	(800) 624-2356, ext. 6280 (TDD/TTY)
HMO Illinois www.bcbsil.com/stateofillinois	
(800) 868-9520	(800) 888-7114 (TDD/TTY)
PersonalCare OAP www.personalcare.org	
(800) 431-1211	(217) 366-5551 (TDD/TTY)