

# Contacts

Purpose	Administrator Name and Address	Phone	Website
<b>Enrollment</b>	MyBenefits – MyBenefits Service Center (MBSC) P.O. Box 9927, Providence, RI 02940-4027	844-251-1777 844-251-1778 (TDD/TTY)	<a href="http://mybenefits.illinois.gov">mybenefits.illinois.gov</a>
<b>Health Plan</b>	Aetna HMO (Group Number 285654) Aetna OAP (Group Number 285650) Consumer Driven Health Plan (CDHP) - Aetna PPO (Group Number 285658) Quality Care Health Plan (QCHP) - Aetna PPO (Group Number 285658) Address for all Aetna Plans: PO Box 981106, El Paso, TX 79998-1106	855-339-9731 800-628-3323 (TDD/TTY) Fax: 859-455-8650 Attn: Claims	<a href="http://aetnastateofillinois.com">aetnastateofillinois.com</a>
	BlueAdvantage HMO (Group Number B06800) HMO Illinois (Group Number H06800) Blue Cross Blue Shield OAP (Group Number 263995) Address for all Blue Cross Plans: PO Box 805107, Chicago, IL 60680-4112	800-868-9520 866-876-2194 (TDD/TTY) 855-810-6537	<a href="http://bcbsil.com/stateofillinois">bcbsil.com/stateofillinois</a>
	HealthLink OAP (Group Number 160000) PO Box 659986, San Antonio, TX 78265	877-379-5802 800-526-0857 (TDD/TTY)	<a href="http://healthlink.com/soi/learn-more">healthlink.com/soi/learn-more</a>
<b>Prescription Drug Plan</b>	CVS Caremark® (for QCHP, CDHP, or OAP Plans) Group Numbers: (QCHP 1400SD3) (CDHP 1400SD9) (Aetna OAP 1400SCH) (BCBSIL OAP 1400SCJ) (HealthLink OAP 1400SCF) <b>Paper Claims:</b> CVS Caremark® PO Box 52136, Phoenix, AZ 85072-2136 <b>Mail Order Rx:</b> CVS Caremark® PO Box 94467, Palatine, IL 60094-4467	877-232-8128 800-231-4403 (TDD/TTY)	<a href="http://caremark.com">caremark.com</a>
<b>Vision Plan</b>	EyeMed Out-of-Network Claims PO Box 8504, Mason, OH 45040-7111	866-723-0512 TTY users, call 711	<a href="http://eyemedvisioncare.com/stil">eyemedvisioncare.com/stil</a>
<b>Dental Plan</b>	Delta Dental of Illinois (Group Number 20240) PO Box 5402, Lisle, IL 60532	800-323-1743 800-526-0844 (TDD/TTY)	<a href="http://soi.deltadentalil.com">soi.deltadentalil.com</a>
<b>Life Insurance</b>	MetLife Insurance Company, Group Life Claims PO Box 6100, Scranton, PA 18505	800-880-6394 TTY users, call 711	<a href="http://metlife.com/stateofillinois">metlife.com/stateofillinois</a>
<b>Flexible Spending Accounts (FSA) and Health Savings Accounts (HSA)</b>	Optum Financial PO Box 622317, Orlando, FL 32862-2317	888-469-3363 800-526-0844 (TDD/TTY) 443-681-4602 (fax)	<a href="http://Optumfinancial.com">Optumfinancial.com</a>
<b>Commuter Savings Program (CSP)</b>	Edenred Benefits Claims Administrator 265 Winter Street, 3rd Floor, Waltham, MA 02451	888-235-9223 844-878-0594 (TDD/TTY)	<a href="http://login.commuterbenefits.com/">login.commuterbenefits.com/</a>
<b>Employee Assistance Program (EAP)</b>	ComPsych Corporation 455 N. Cityfront Plaza Drive, Chicago, IL 60611	833-955-3400 800-697-0353 (TDD/TTY)	<a href="http://guidanceresources.com">guidanceresources.com</a> ComPsych Member Web ID Code: StateofIllinois
<b>Personal Support Program (PSP – AFSCME EAP)</b>	AFSCME Council 31 205 N Michigan 2100, Chicago, IL 60601	800-647-8776 (statewide) 800-526-0844 (TDD/TTY)	<a href="http://afscme31.org">afscme31.org</a>
<b>State Employees' Retirement System</b>	2101 South Veterans Parkway PO Box 19255, Springfield, IL 62794-9255	217-785-7444 866-321-7625 (TDD/TTY)	<a href="http://srs.illinois.gov">srs.illinois.gov</a>
<b>State Universities Retirement System</b>	1901 Fox Drive, Champaign, IL 61820	800-275-7877 800-526-0844 (TDD/TTY) 217-378-8800 (dial direct) 217-378-9800 (fax)	<a href="http://surs.org">surs.org</a>
<b>Teachers' Retirement System (TRS)</b>	2815 West Washington Street PO Box 19253, Springfield, IL 62794-9253	877-927-5877 (877-9-ASK-TRS) 866-326-0087 (TDD/TTY)	<a href="http://trsil.org">trsil.org</a>
<b>CMS Bureau of Benefits Group Insurance</b>	PO Box 19208, Springfield, IL 62794-9208	800-442-1300 800-526-0844 (TDD/TTY)	<a href="http://benefitschoice.il.gov">benefitschoice.il.gov</a>