

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage Period: 07/01/2023 - 06/30/2024

State of Illinois: State Plan

Coverage for: Individual + Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.healthalliance.org/stateofillinois</u> or call 1-800-851-3379. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at https://www.healthalliance.org/documents/1492 or call 1-800-851-3379 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	No.	
Are there other deductibles for specific services?	Yes; \$150 Prescription Drugs	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$3,000 Individual/ \$6,000 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, <u>balance billing</u> charges, healthcare this <u>plan</u> does not cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.

Will you pay less if you use a <u>network provider</u> ?	Yes. See: www.healthalliance.org/state ofillinois or call 1-800-851-3379 for a list of Participating (Innetwork) providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	Yes, this <u>plan</u> may require referrals to in-network specialists.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the specialist.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Services You May Need	Participating (In- Network) Provider	Non-Participating (Out	Limitations, Exceptions, & Other Important
D	(You will pay the least)	of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit	Not Covered	none
Specialist visit	\$35 <u>copay</u> /visit	Not Covered	none
Preventive care/screening/ immunization	No Charge	Not Covered	You may have to pay for services that aren't preventive. Ask your provider if the services you need are preventive. Then check what you plan will pay for. Refer to Wellness Brochure.
Diagnostic test (x-ray, blood work)	\$0 <u>copay</u> /service	Not Covered	none
Imaging (CT/PET scans, MRIs)	\$30 <u>copay</u> /service	Not Covered	Preauthorization Required
Reduced Generic Tier 1	\$4 <u>copay</u> / prescription	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.5 copays.
Generic Tier 1	\$16 <u>copay</u> / prescription	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.5 copays.
Preferred Brand - Preferred Specialty Tier 2	\$33 <u>copay</u> / prescription	Not Covered	Covers up to a 30-day supply (retail prescription); 90 day supply (mail order) available for 2.5 copays. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible. Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cos between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.
P C C	Preventive	Preventive Sare/screening/mmunization Diagnostic test (x-ray, blood work) maging (CT/PET scans, MRIs) Reduced Generic Tier 1 Seneric Tier 1 Preferred Brand - No Charge No Charge \$0 copay/service \$30 copay/service \$4 copay / prescription \$16 copay / prescription \$33 copay /	Preventive No Charge Not Covered Not Covered Streening/mmunization Diagnostic test (x-ray, blood work) maging (CT/PET scans, MRIs) Salve copay/service Not Covered Not Cove

^{*} For more information about limitations and exceptions, see the plan or policy document at www.healthalliance.org/stateofillinois.

	Non-Preferred Brand - Non-Preferred Specialty Tier 3	\$57 <u>copay</u> / prescription	Not Covered	Preauthorization may be required. If you or your Physician requests a brand name drug when a generic drug exists, you pay the Preferred Brand or Non-Preferred Brand Deductible, Copayment and/or Coinsurance, plus a 100% coinsurance for the difference in cost between the Brand name drug and the Generic drug. This price difference is applied to your Deductible. In no instance will the total cost you are charged for the drug exceed the actual cost of the drug.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$300 <u>copay</u> /procedure	Not Covered	<u>Preauthorization</u> may be required for certain procedures. Contact customer Service for detailed information.
	Physician/surgeon fees	No Charge	Not Covered	none
If you need immediate	Emergency room care	\$275 <u>copay</u> / visit	\$275 <u>copay</u> / visit	Participating Benefit Applies
medical attention	Emergency medical transportation	No Charge	No Charge	Participating Benefit Applies

		What You Will Pay			
Common Medical Event	Services You May Need	Participating (In- Network) Provider (You will pay the least)	Non-Participating (Out of Network) Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	<u>Urgent care</u>	\$30 <u>copay</u> / visit	\$30 <u>copay</u> / visit	none	
If you have a hospital	Facility fee (e.g., hospital room)	\$425 <u>copay</u> / stay	Not Covered	<u>Preauthorization</u> is required.	
stay	Physician/surgeon fees	No Charge	Not Covered	Preauthorization may be required.	
If you need mental health, behavioral	Outpatient services	\$30 <u>copay</u> /visit	Not Covered	none	
health, or substance abuse services	Inpatient services	\$425 <u>copay</u> / stay	Not Covered	<u>Preauthorization</u> is required.	
	Office visits	\$50 <u>copay</u> /pregnancy	Not Covered	none	
If you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	none	
	Childbirth/delivery facility services	\$425 <u>copay</u> / stay	Not Covered	none	
	Home health care	\$35 <u>copay</u> /visit	Not Covered	none	
	Rehabilitation services	\$35 <u>copay</u> /visit	Not Covered	<u>Preauthorization</u> is required. 60 visits per condition per <u>plan</u> year maximum.	
If you need help recovering or have other	Habilitation services	\$35 <u>copay</u> /visit	Not Covered	60 visits per condition per <u>plan</u> year maximum.	
special health needs	Skilled nursing care	\$0 <u>copay</u> / stay	Not Covered	<u>Preauthorization</u> is required.	
	Durable medical equipment	20% <u>coinsurance</u>	Not Covered	<u>Preauthorization</u> may be required for certain medical equipment. Contact Customer Service for detailed information.	
	Hospice services	\$0 <u>copay</u>	Not Covered	none	
If your child needs	Children's eye exam	Not Covered	Not Covered	none	
dental or eye care	Children's glasses	Not Covered	Not Covered	none	
defination of our	Children's dental check-up	Not Covered	Not Covered	none	

^{*} For more information about limitations and exceptions, see the plan or policy document at www.healthalliance.org/stateofillinois.

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

Cosmetic Surgery(limited)

- Long-Term Care
- Weight Loss Programs

- Non-Emergency Care When Traveling Outside the U.S.
- Routine eye Care

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Bariatric Surgery
- Chiropractic Care
- Elective Abortion

- Hearing Aids Limited to \$5,000 (total) (\$2,500 per each ear)
- Infertility Services

- Routine foot care
- Acupuncture

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: For group health coverage subject to ERISA, Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. For non-federal governmental group health plans, Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or www.cciio.cms.gov. Church plans are not covered by the Federal COBRA continuation coverage rules. If the coverage is insured, individuals should contact their State insurance regulator regarding their possible rights to continuation coverage under State law.

Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <u>Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

For non-federal governmental group health plans and church plans that are group health plans, contact Health Alliance at 1-800-851-3379 and State of Illinois Department of Insurance at 1-877-527-9431 or consumer complaints@ins.state.il.us.

Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact 1-800-851-3379. A list of states with Consumer Assistance Programs is available at: <u>www.dol.gov/ebsa/healthreform</u> and <u>http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/.</u>

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-851-3379.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-851-3379.

Chinese (中文): 如果需要中文的帮助,请请打请个号请1-800-851-3379.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-851-3379.

———————————To see examples of how this plan might cover costs for a sample medical situation, see the next section.-

^{*} For more information about limitations and exceptions, see the plan or policy document at www.healthalliance.org/stateofillinois.



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

- The plan's overall deductible \$0
- Specialist \$35 copay/visit
- Hospital (facility) \$400 copay/stay
- Other 0% coinsurance

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

In this example, Peg would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$900	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$960	

Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-

a year of routine in-network care of a wellcontrolled condition)

- The plan's overall deductible \$0
- Specialist \$35 copay/visit
- Hospital (facility) \$400 copay/stay
- Other 0% coinsurance

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost	\$5,600

In this example, Joe would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$300	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$200	
The total Joe would pay is	\$500	

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

- The plan's overall deductible \$0
- Specialist \$35 copay/visit
- Hospital (facility) \$400 copay/stay
- Other 0% coinsurance

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
--------------------	---------

In this example, Mia would pay:

Cost Sharing		
<u>Deductibles</u>	\$0	
Copayments	\$500	
Coinsurance	\$40	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$540	

Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Health Alliance does not exclude people or treat them differently because of race, color, national origin, age, disability or sex. Health Alliance: • Provides free aids and services to people with disabilities to communicate effectively with us, such as: o Qualified sign language interpreters o Written information in other formats (large print audio, accessible electronic formats, other formats) • Provides free language services to people whose primary language is not English, such as: o Qualified interpreters o Information written in other languages If you need these services, contact customer service. If you believe that Health Alliance has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Health Alliance, Customer Service, 3310 Fields South Drive, Champaign, IL 61822 or 411 N. Chelan Ave., Wenatchee, WA 98801, telephone for members in Illinois, Indiana, Iowa and Ohio: (800) 851-3379; members in Washington call: (877) 750-3515 (TTY: 711), fax: (217) 902-9705, CustomerService@healthalliance.org. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Customer Service is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

DISCRIMINATION IS AGAINST THE LAW

Health Alliance complies with applicable

https://ocrportal.hhs.gov/ocr/portal/lobby.js f, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW, Room 509F, HHH Building, Washington, DC 20201, (800) 368-1019 (TTY: (800) 537-7697). Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.ht ml. ATENCIÓN: Si habla Español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. IA, IL, IN, OH: Llame (800) 851-3379, WA Llame: (877) 750-3515 (TTY: 711).

費的,都可以給你。IA, IL, IN, OH: 呼叫

(800) 851-3379, WA: 呼叫 (877) 750-

3515(TTY: 711)。 UWAGA: Jeśli mówić Polskie, usługi pomocy jezyka, bezpłatnie, sa dostępne dla Ciebie. IA, IL, IN, OH: Zadzwoń (800) 851-3379, WA: Zadzwoń (877) 750-3515 (TTY: 711). Chú ý: Nếu bạn nói Tiếng Việt, các dịch vụ hỗ trợ ngôn ngữ, miễn phí, có sẵn cho ban. IA, IL, IN, OH: Goi (800) 851-3379, WA: Gọi (877) 750-3515 (TTY: 711). 주의: 당신이한국어, 무료 언어 지원 서비스를 말하는 경우 사용할 수 있습니다. (800) 851-3379 IA, IL, IN, OH: 전화 WA: (877) 750-3515 전화 (ТТҮ: 711). ВНИМАНИЕ: Если вы говорите русский, вставки услуги языковой помощи, бесплатно, доступны для вас. IA, IL, IN, OH: Вызов (800) 851-3379, WA: Вызов (877) 750-3515 (ТТҮ: 711). Pansin: Kung magsalita ka Tagalog, mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit sa iyo. IA, IL, IN, OH: Tumawag (800) 851-3379, WA: Tumawag (877) 750-3515 (TTY: 711). اخلام كنت إذا (877) 475-3515 (877)

-3379 مجانا لك متوفرة الله ١٥ المساعدة خدمات فإن ،إنهانا كلينوي . : انتباه : واشنطن والهة) ، 800 (851 إذا) (877 (750-3515 : بالرقم اتصل بالرقم اتصل :أوهايو السمع السمع السمع الله السمم من تعلى كنت ألرقم 711(Aufmerksamkeit: Wenn Sie Deutsch sprechen, Sprachassistenzdienste sind kostenlos, zur Verfügung. IA, IL, IN, OH: Anruf (800) 851-3379, WA: Anruf (877) 750-3515 (TTY: 711). ATTENTION: Si vous parlez français, les services d'assistance linguistique. gratuitement, sont à votre disposition. IA IL, IN, OH: Appelez (800) 851-3379, WA: Appelez (877) 750-3515 (TTY: 711). ધ્યાન: તમેવાત તો ગજરાતી, ભાષા સહાય સેવાઓ, મફત, તમારા માટેઉપલબ્ધ છે. IA, IL, IN, OH: કોલ (800) 851-3379, WA: કોલ (877) 750-3515 (TTY: 711). 注意:あなたは、日本語 、無料で言語支援サービスを、話す場合 は、あなたに利用可能です。(800) 851-3379 IA, IL, IN, OH: コール (877) 750-3515 WA: コール (TTY: 711)。 LET OP: Services Wann du [Deitsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: IA, IL, IN, OH: Call (800) 851-3379 WA: Call (877) 750-3515 (ТТҮ: 711). УВАГА: Якщо ви говорите український, вставки послуги мовної допомоги, безкоштовно, доступні для вас. IA, IL, IN, OH: Виклик (800) 851-3379, WA: Виклик (877) 750-3515 (TTY: 711). ATTENZIONE: Se si parla italiano, servizi di assistenza linguistica, a titolo gratuito, sono a vostra disp osizione. IA, IL, IN, OH: Chiamare (800) 851-3379, WA: Chiamare (877) 750-3515 (TTY: 711).