



STATE OF ILLINOIS Stewardship Discussion: Workers' Compensation

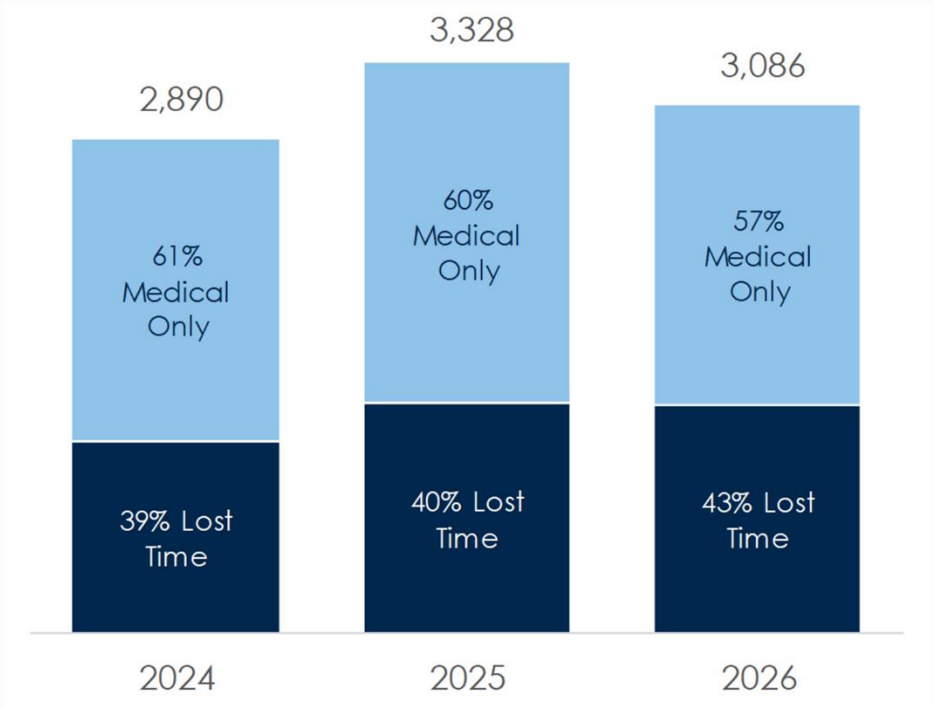
6/30/2026



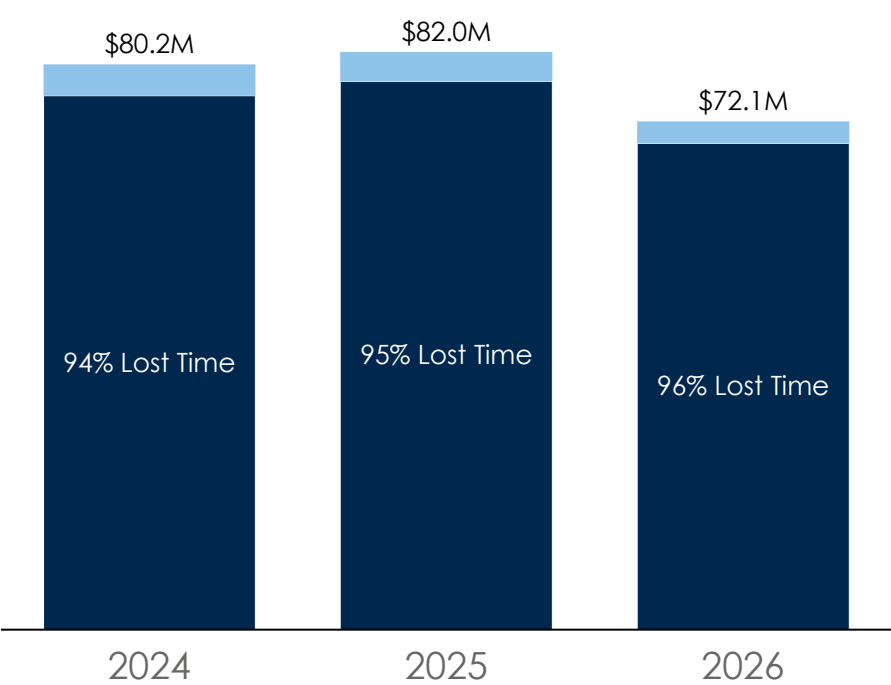
FY2026 Program Performance

Program Summary: Size and Scope

New Claims

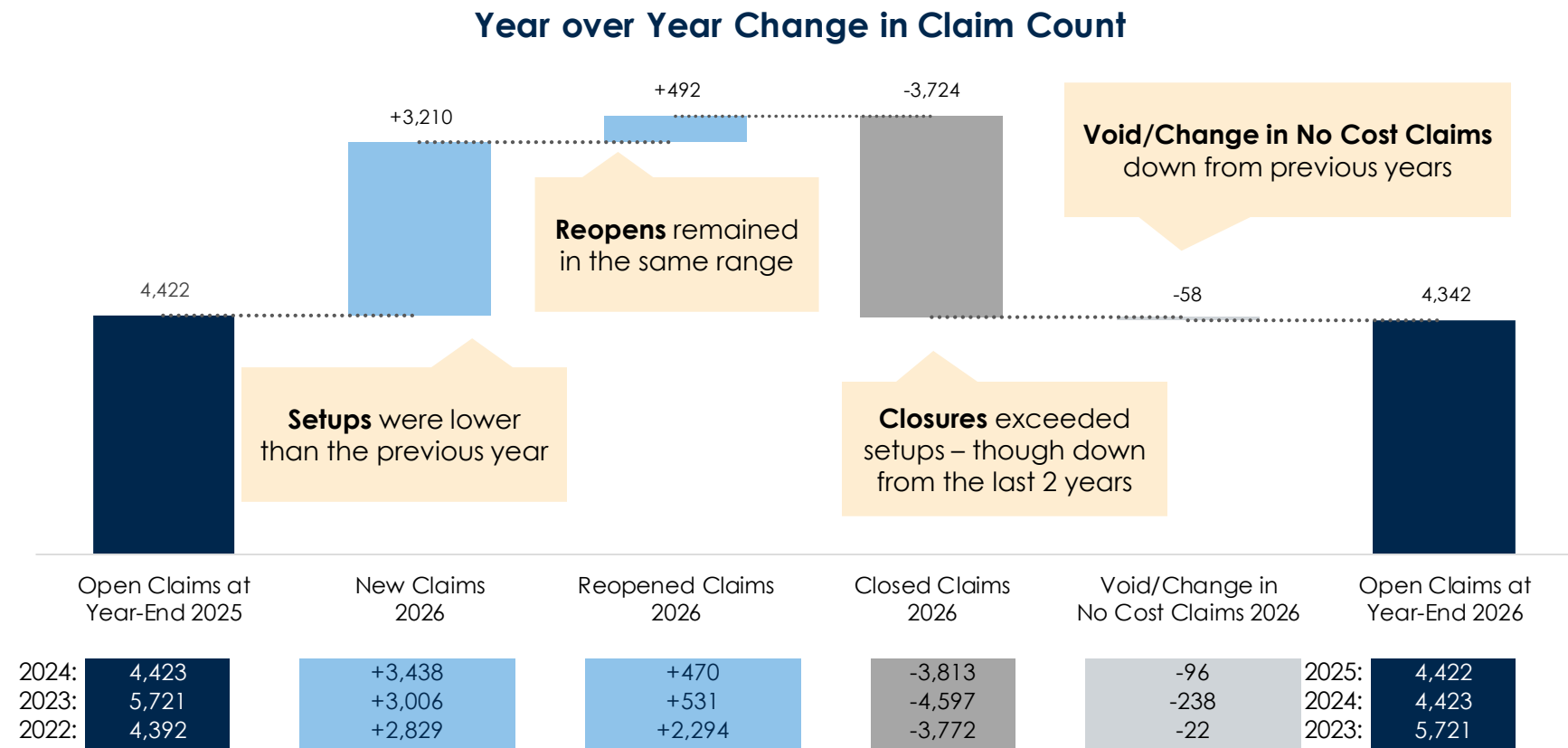


Total Incurred (at 12 months)



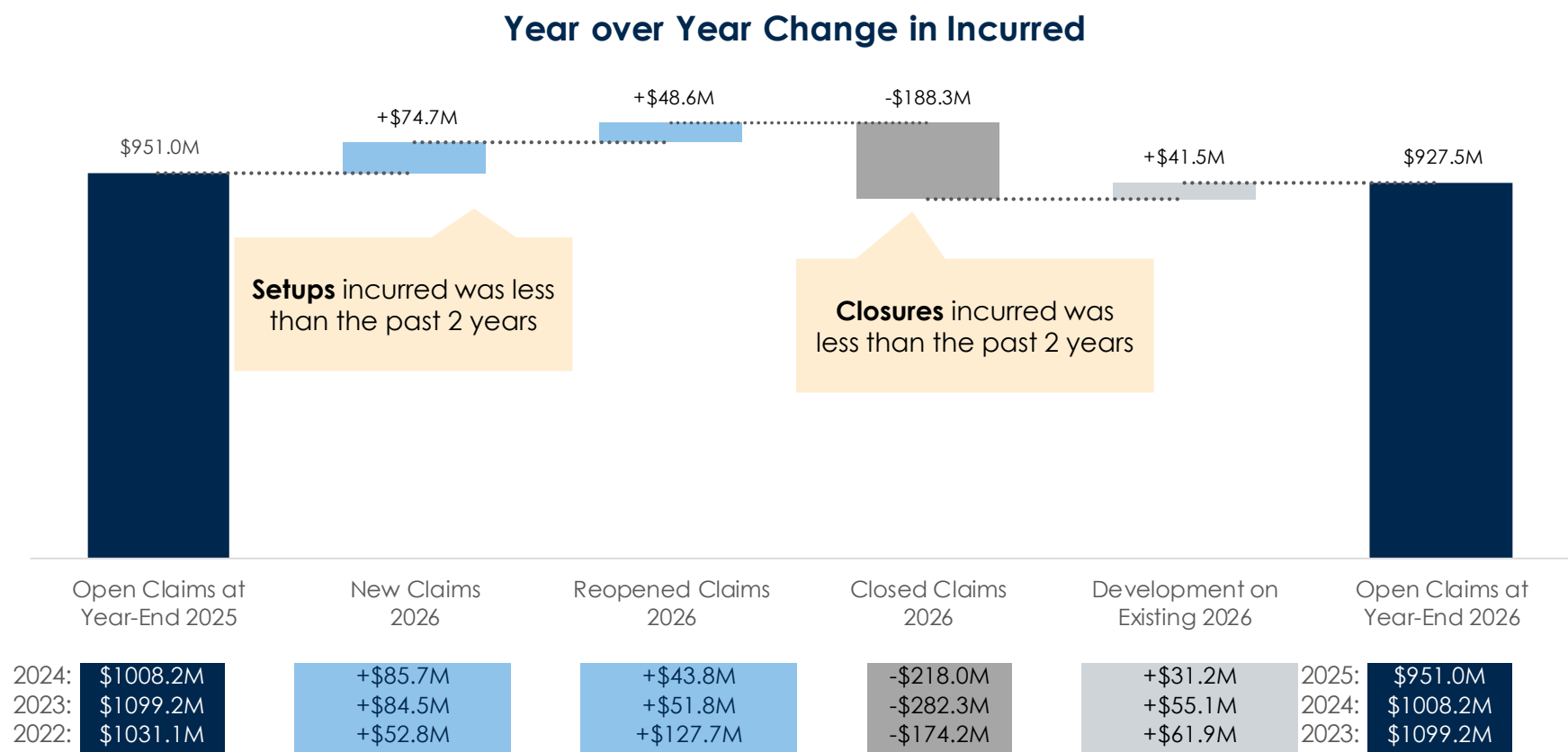
New claim volume decreased 7% from 3,328 to 3,086, driven by Medical Only claims.
Lost Time claims continues to account for almost all incurred.

Claim Volume & Frequency – Year-to-Year Claim Counts



Closures exceeded setups by 514 claims, reducing open inventory by 80 claims.

Claim Cost & Severity – Year-to-Year Total Incurred

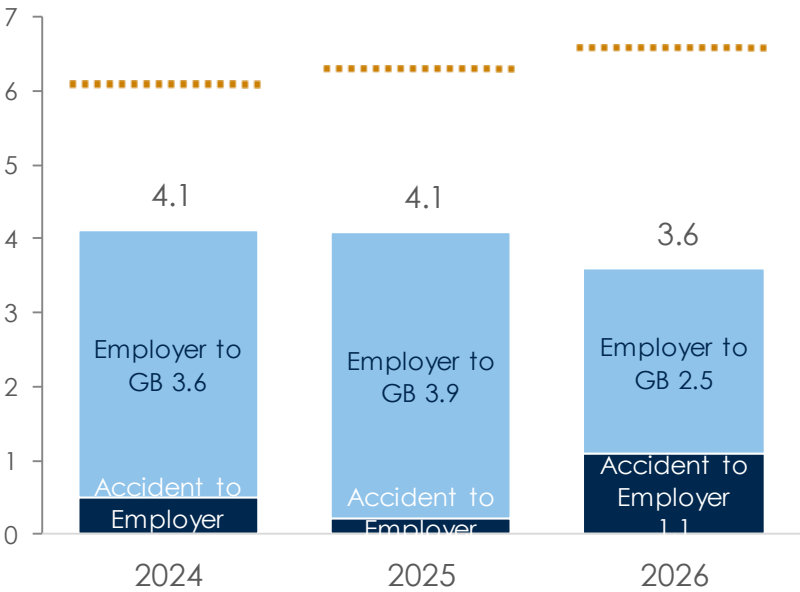


FY2026 financial movement reflects both the cost of new claims and continued development of the existing portfolio.

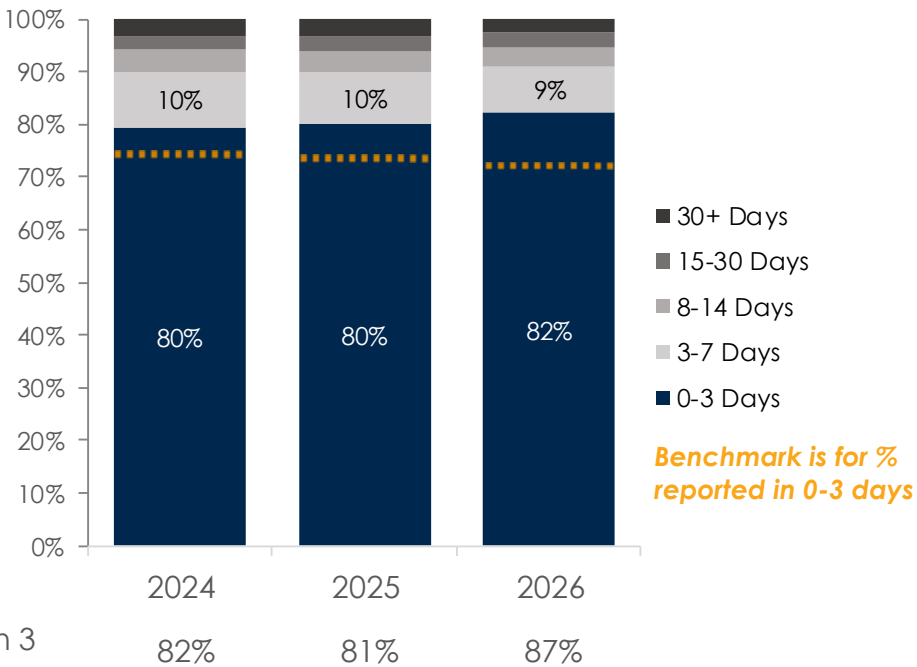
Claim Reporting Lag

..... SMART Benchmark

Average Reporting Lag Time (Days)



Percent Reported to GB Within 3 Days of Accident

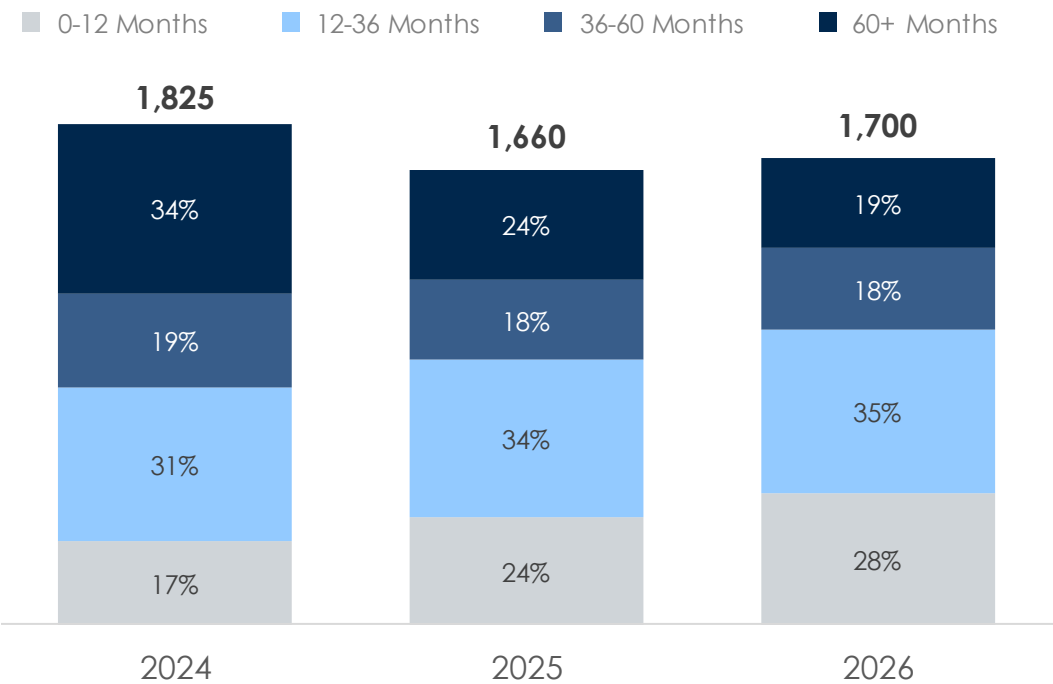


Percent Reported to GB Within 3 Days of Client Notification

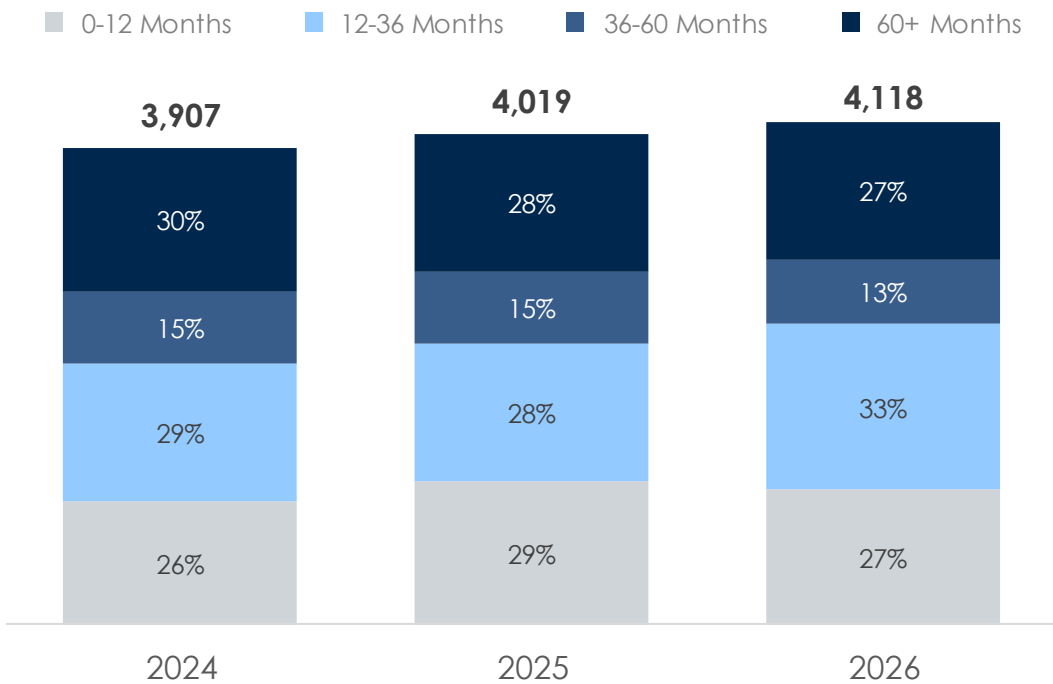
Reporting lag improved in FY2026 at 3.6 days driven by fewer days between employer and GB reported date.

Claim Duration

Number of Lost Time Claims Closed
in Fiscal Year by Claim Duration



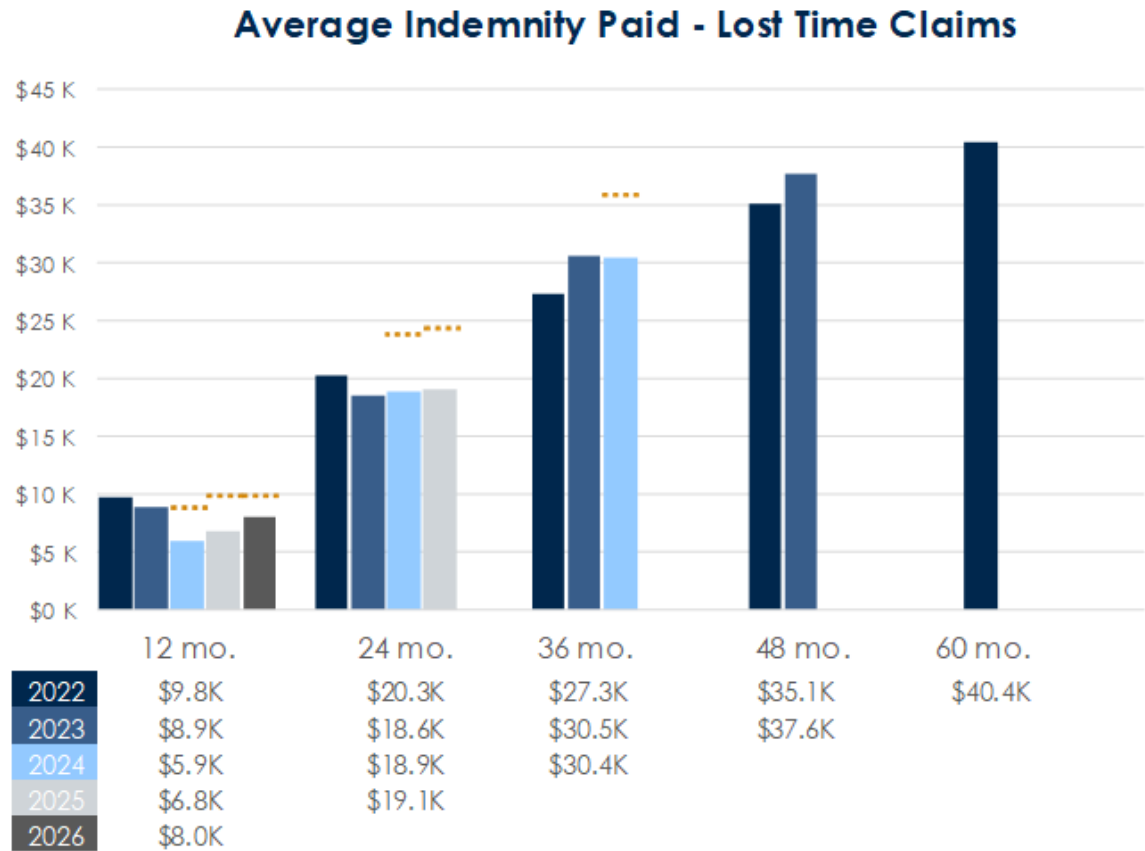
Number of Lost Time Claims Open
at Fiscal Year End by Claim Duration



Lost-time claims are closing earlier in their lifecycle, with the share closed within 12 months rose from 17% (FY'24) to 28% (FY'26). Open inventory is aging more slowly, with the 60+ month share down to 27%.

Claim Cost & Severity – Average Paid, Lost Time Claims

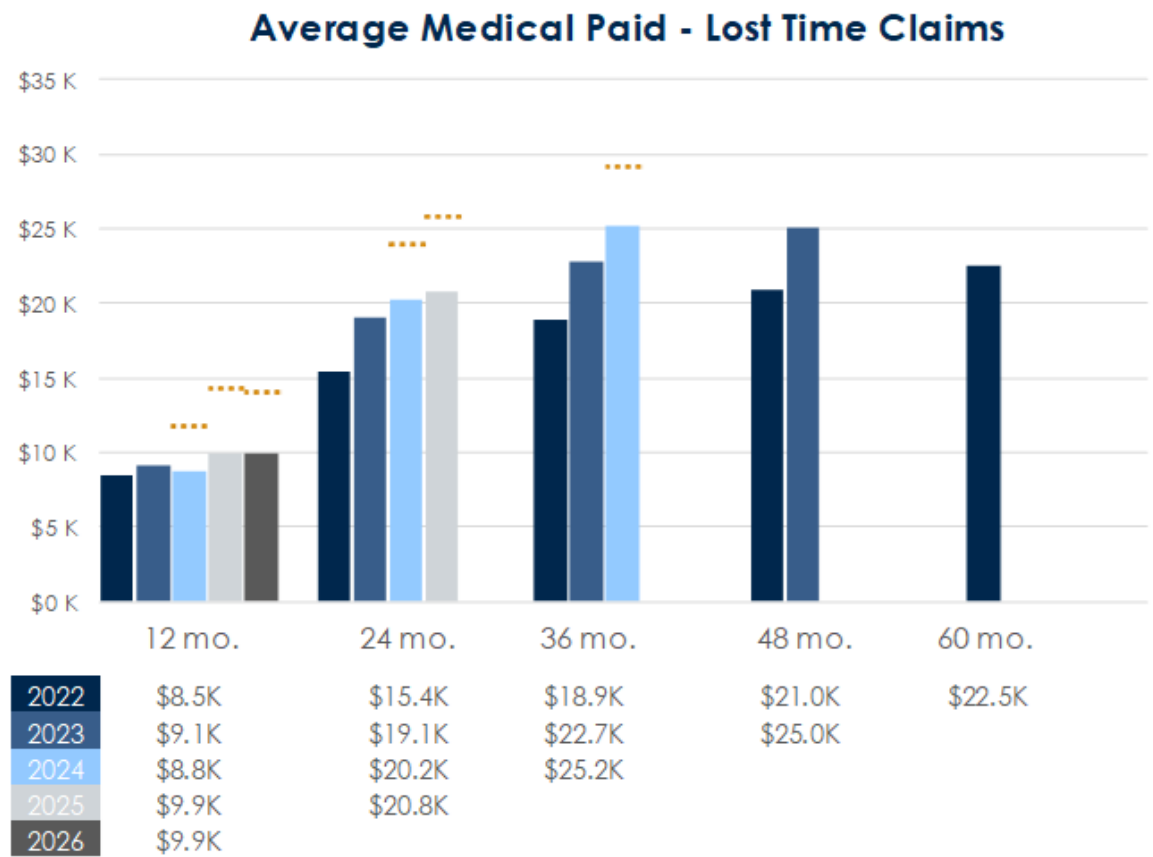
..... SMART Benchmark



For indemnity paid, we exceed the SMART benchmark.

Claim Cost & Severity – Average Paid, Lost Time Claims

..... SMART Benchmark



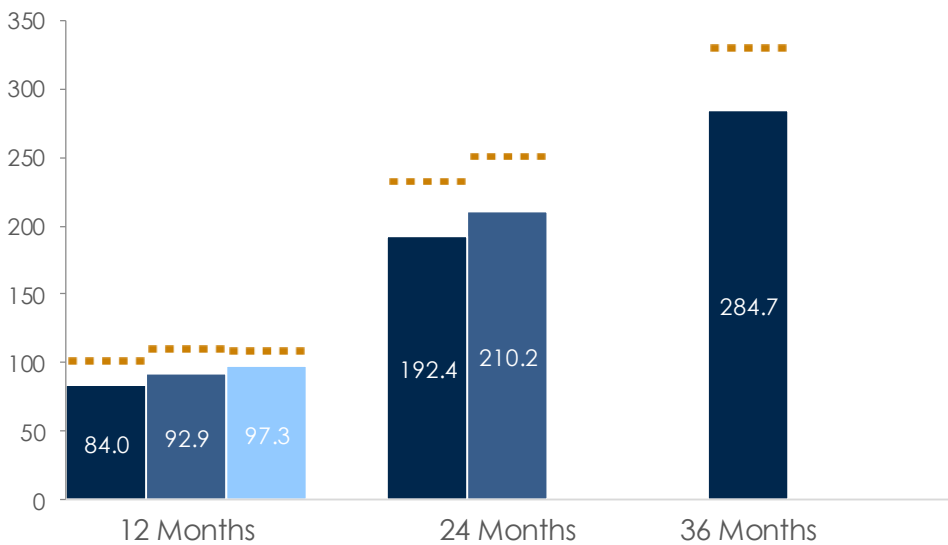
For medical paid, we exceed the SMART benchmark.

Average Lost Work Days

..... SMART Benchmark

Average Lost Work Days on Open Claims
(by Accident Year)

2024 2025 2026



% of
Claims
Open

2024
2025
2026

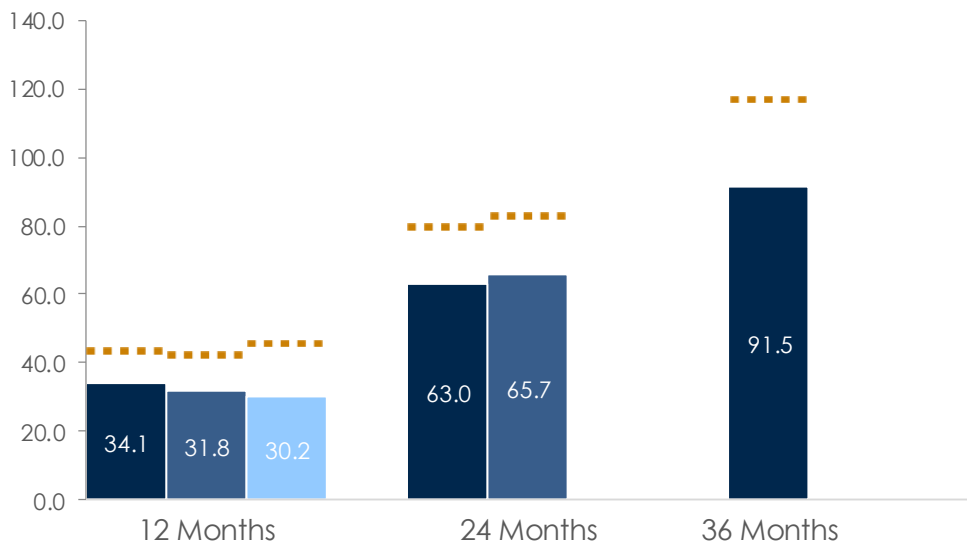
74%
73%
70%

57%
53%

40%

Average Lost Work Days on Closed Claims
(by Accident Year)

2024 2025 2026



% of
Claims
Closed

2024
2025
2026

26%
27%
30%

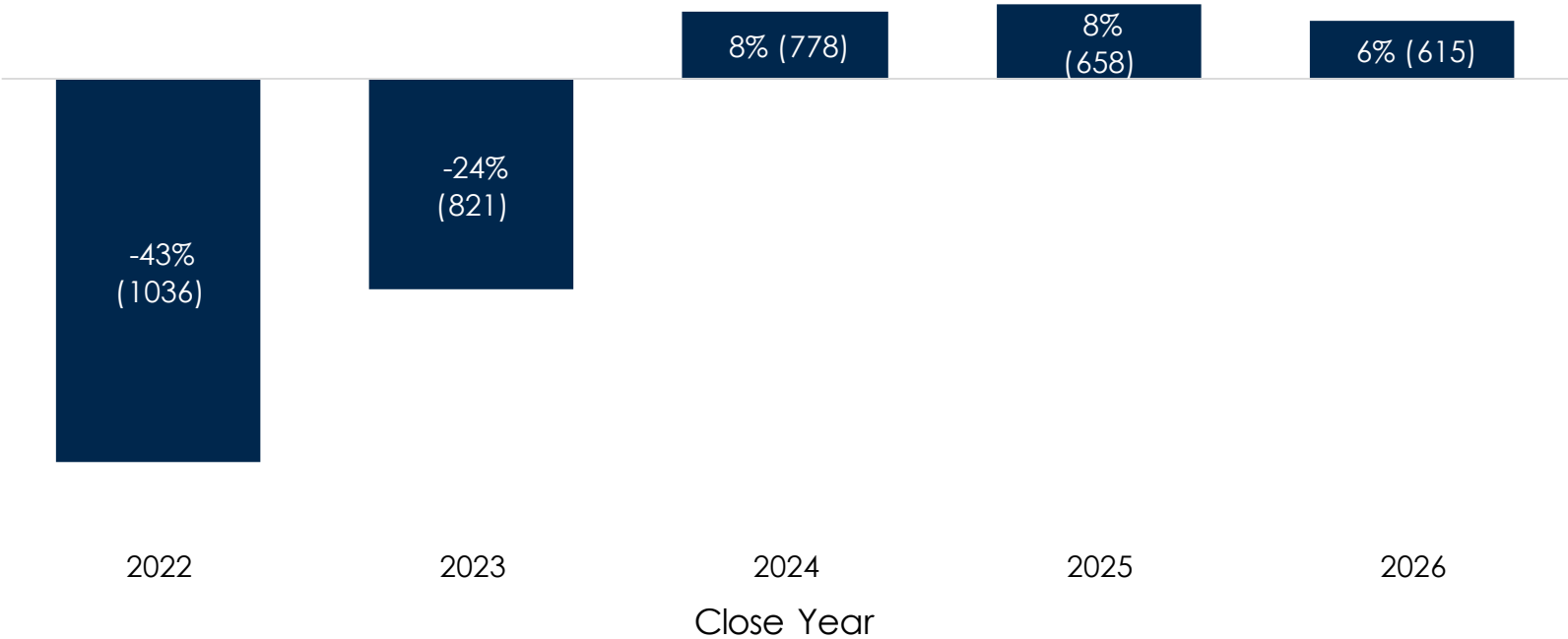
43%
47%

60%

Average Lost Work Days increased 5% at the 12-month maturity.

Reserving – Reserve Adequacy at 18 months

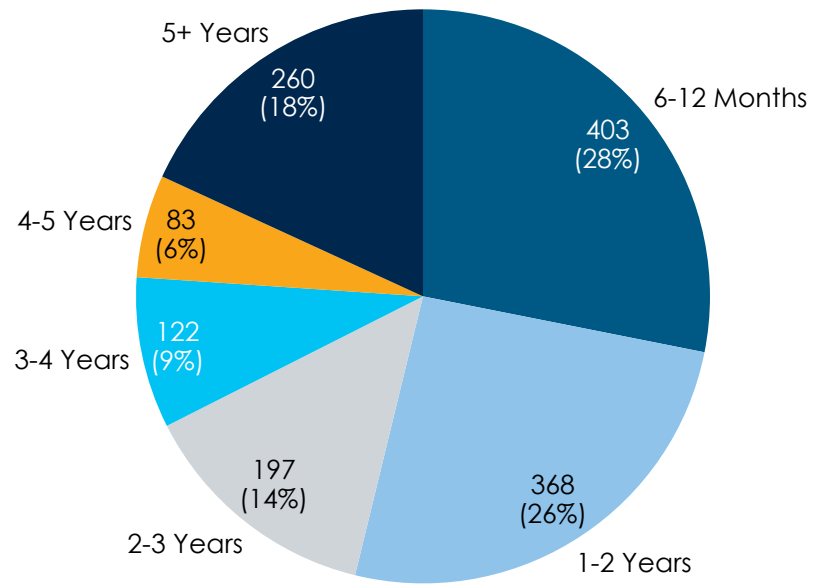
Reserve Adequacy at 18 Months



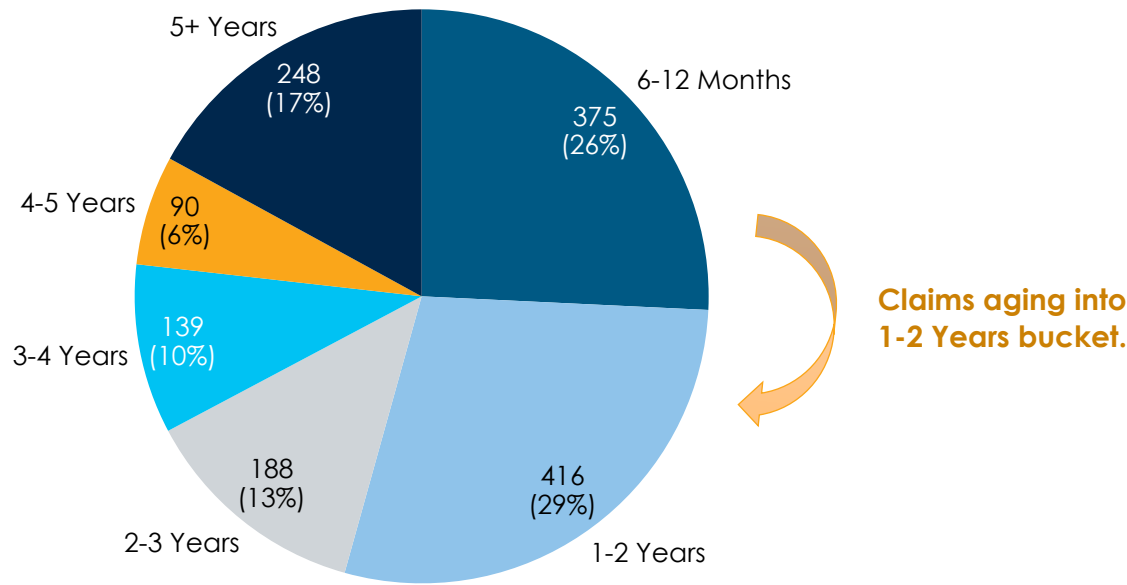
Reserve adequacy at 18 months improved from -43% (FY'22) to roughly +6% (FY'26), indicating reserves are now set close to ultimate rather than materially under-reserved.

Litigation Management – Distribution of Open Claims

Distribution by Inactive Time Periods – FY'25



Distribution by Inactive Time Periods – FY'26

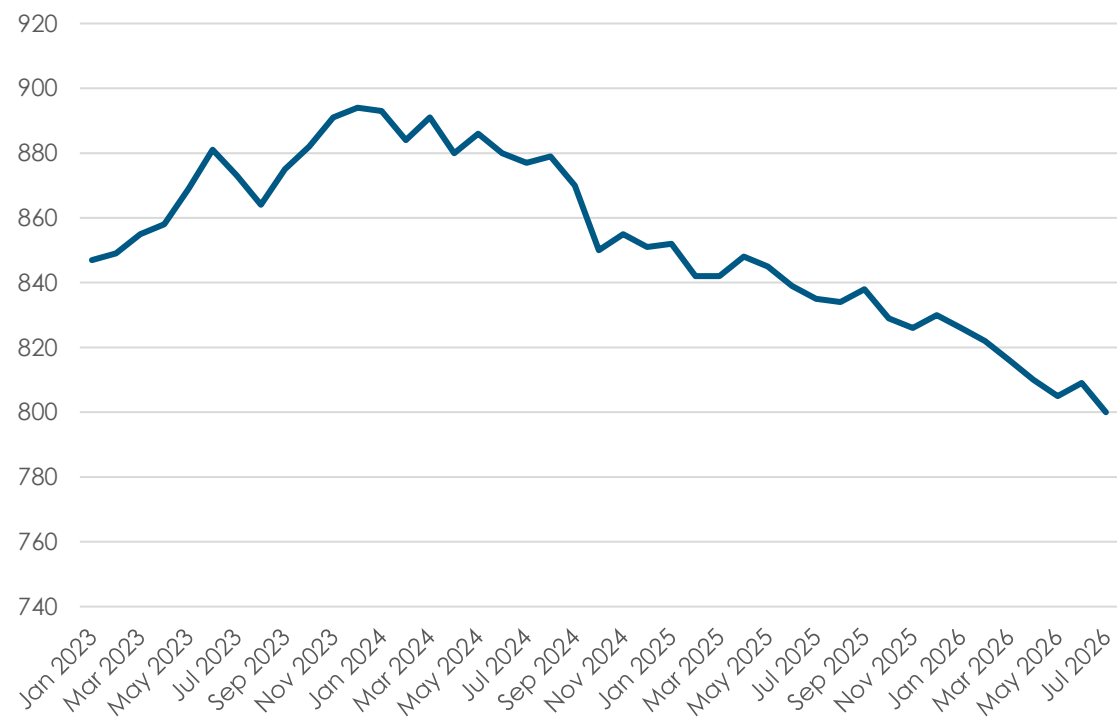


~43% of open litigated claims had no payment in the prior six months in both FY'25 (1,433/3,349) and FY'26 (1,456/3,425), with modest aging into the 1–2 year inactive bucket.

Attorney involvement Includes claims with either an attorney represented flag set to 'Y' or attorney fees totaling over \$500. The attorney represented flag indicates whether the claimant has an attorney or authorized representative, and whether an Attorney Disclosure Form has been filed. Attorney fees are payment for counsel hired by GB or client for advice or defense. A litigated claim is defined as those with an in-suit flag. A claim is in-suit when formal litigation has been filed with the court.

Open Inventory Trend – Large Loss (250K+)

Open 250K+ Claim Counts By Month

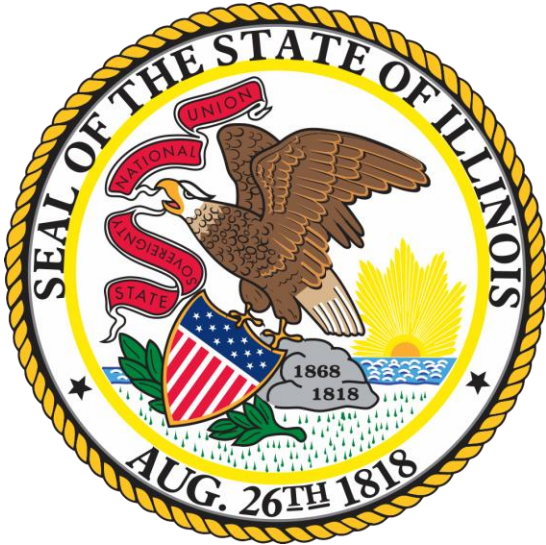


We have closed 94 high exposure claims from the high point of 894 in December 2023.

Announcements

- FY26 Subrogation Recoveries totaled \$2,669,603.63 (increase of over \$800,000 from FY25)
- Work Comp Coordinator Trainings Scheduled for October in Chicago, Springfield, and Carbondale
- Work Comp Training & Support Position (Jessica Olson)
 - Quarterly Work Comp Coordinator Training
 - Work Comp Coordinator Onboarding Partnership with agencies
 - TPA Resolution Manager Onboarding Support

Building a Partnership



**We thank the State of Illinois
for their partnership**