Division of Vehicles (DOV)

Monday – Friday, 7:30 a.m. to 4:00 p.m. (217) 782-2536

https://www2.illinois.gov/cms/agency/vehicles/Pages/default.aspx

What do I do if I need towing or repair service for a State vehicle during regular business hours?

- If vehicle breaks down during **normal business hours**, **7:30 a.m. 4 p.m.**, contact the nearest CMS State Garage (below).
- State Garages also provide necessary authorization to obtain vehicle repairs and maintenance from other vendors if service is not available at a CMS State Garage.
- If you need emergency roadside assistance outside of CMS State Garage business hours, contact the State of Illinois Emergency Response Center at the Illinois Emergency Management Agency (IEMA) at (800) 782-7860 if you are in Illinois and (217) 782-7860 if you are outside of Illinois and notify the IEMA of your circumstances and need. Your call may be directed to a DOV representative. Unless it is unsafe, the response time is expected to be delayed, or advised otherwise by the IEMA or DOV representative, please stay inside your vehicle until help arrives. Contact your Vehicle Coordinator or Supervisor to arrange transportation if needed. Contact the nearest CMS State Garage the next business day to report the incident and receive after the fact authorization for any received roadside assistance and/or repairs.
- If you are involved in an accident, call 9-1-1 and wait for first responders to arrive.
- For additional vehicle or transportation-related questions, contact your Vehicle Coordinator or the DOV Administrative Office at (217) 785-2536.

State Garages

- Carbondale State Garage 2801 West Murphysboro (618) 351-5346 Fuel: Gasohol
 - **Collinsville State Garage** 1104 Eastport Plaza Drive (618) 346-5190

Fuel: Gasohol and Diesel

Des Plaines-Suburban North State Garage 9511 Harrison Street

(847) 294-4152

Fuel: None

- **Dixon State Garage** 817 Depot Avenue (815) 284-1594 Fuel: Gasohol and Diesel
- **Effingham State Garage** 400 West Wabash (217) 342-8296 Fuel: Gasohol
- **Elgin State Garage** 595 South State Street (847) 931-2474 Fuel: Gasohol and Diesel
- **Hillsboro State Garage** Graham Correctional Center Route 185 South (217) 532-6811 Fuel: Gasohol and Diesel

Ottawa State Garage 1620 Porter (815) 434-8400

Fuel: Gasohol and Diesel

- **Paris State Garage** Route 133 West (217) 463-4215 Fuel: Gasohol and Diesel
- **Peoria State Garage** 6510 West Highway 150 (Edwards, IL) (309) 693-5162 Fuel: Gasohol and Diesel
- **Springfield Central State Garage** 200 East Ash Street (217) 782-4684 Fuel: Gasohol and E85 (Ethanol)
- **Stateville State Garage** 20025 Division Street (Crest Hill, IL) (815) 727-7590 or (815) 727-7591 Fuel: None
- **Watseka State Garage** 111 Yount Avenue (815) 432-3266 Fuel: Gasohol and Diesel





Pre- and Post-Trip Checklist

- Know your Vehicle Coordinator's contact information.
- Complete the Trip Log. It indicates driver, passengers, beginning and ending mileage, and destination.
- Fill up fuel tank before and after each trip using CMS or WEX Fuel Cards (SEE BELOW).
- Inspect vehicle for any visible damage. Report any damage immediately to your Vehicle Coordinator.
- Keep vehicle current with all required preventive and annual maintenance requirements, including regular oil changes, tire rotations, and prescribed safety inspections.
- This vehicle, and all property installed or assigned to it, is the property of the State of Illinois. Using State agencies, vehicle
 coordinators, drivers, and passengers shall be accountable for State property against theft, loss, waste, or misuse. State
 property is to be used for State business only.

Fuel Cards

- CMS Blue & White Fuel Card is used for fuel at CMS State Garages (SEE: Map on Reverse).
- **WEX Fleet Card** and corresponding secure 4-digit Pin (SEE: Vehicle Coordinator) is used at Commercial Fuel Locations. Find WEX Locations at: https://bit.ly/2HSi5yi May be used for EMERGENCY services (towing, tire repair) and minor repairs and services lube, oil & filter; windshield wiper replacements; light bulbs and head lights; vehicle washes.





Accident Procedures

- Call 9-1-1 to notify Law Enforcement of the accident and request medical assistance for injured persons if necessary.
- Do not assist with injured persons beyond calling for professional medical assistance, except if deemed necessary due to life threatening conditions.
- · Remain silent on the issue of who is at fault.
- Contact the Division of Vehicles daytime or after-hours phone numbers to obtain assistance for your vehicle.
- Contact your Supervisor and Vehicle Coordinator as soon as possible and report the accident.
- Obtain the Accident Report SR-1 "Motorist Report of Illinois Vehicles Accident" from the Law Enforcement officer or agency.
- Complete and submit the SR-1 to your Vehicle Coordinator within three (3) calendar days from the date of accident, and to the CMS Division of Vehicles within seven (7) calendar days of the accident if CMS owns the vehicle.
- Contact CMS Risk Management for additional information (SEE BELOW).

Vehicle Insurance

This vehicle is owned or leased by the State of Illinois and is covered under the State of Illinois self-insured blanket auto liability program established pursuant to Illinois Statute, 20 ILCS 405/405-105 (11). This plan continues in effect indefinitely and provides a maximum liability limit of \$2,000,000 per single occurrence.

Program Administrator:

Department of Central Management Services
Division of Risk Management – Auto Liability Program
(217) 782-0202 or (800) 442-1300, ext. 4

For After-hours Emergency Roadside Assistance, Contact (800) 782-7860 (in Illinois) or (217) 782-7860 (Out-of-State).