



ILLINOIS

Pat Quinn, Governor

DEPARTMENT OF CENTRAL MANAGEMENT SERVICES

Malcolm Weems, Director

7 December 2011

The Honorable Pat Quinn  
Governor of the State of Illinois  
207 State House  
Springfield, IL 62706

Dear Governor Quinn:

I am pleased to present this report to you on the achievements of the State Use Program for Fiscal Year 2009 and its positive impact on the lives of our citizens with disabilities.

In Fiscal Year 2009, the State Use Program accounted for more than \$29 million in contracts between Community Rehabilitation Facilities and State agencies for products and services. The program helped provide training, employment and greater independence for 2,278 disabled individuals and supplied them with 734,221 hours of work.

With continued support of this program, the number of disabled individuals with long-term employment and increased economic stability will grow, minimizing their need for public assistance and entitlement benefits.

The State Use Program is truly a win-win investment for the State of Illinois - providing job opportunities and greater independence for its disabled citizens while benefiting State agencies with quality goods and services at fair market prices.

Sincerely,

Malcolm Weems  
Acting Director

## **The State Use Program**

The State Use Program began in 1983 when the Illinois Purchasing Act was amended to allow the State to contract with qualified Community Rehabilitation Facilities (CRFs) without going through a competitive bidding process.

Community Rehabilitation Facilities, sometimes referred to as sheltered workshops, provide employment opportunities for severely disabled individuals, allowing them the opportunity to find meaningful employment and job training.

Through Central Management Services (CMS), State agency procurement needs are matched to the capabilities of a CRF, providing long-term employment opportunities for those unable to engage in normal competitive employment.

All State of Illinois agencies participating in this program are assured of high quality products and services, on-time delivery, payment of fair market price and a central point of contact for assistance. All contracts are independently reviewed, evaluated and approved by the State Use Committee to ensure the best quality and pricing available.

The State Use Regional coordinators, along with the procurement experts in the Bureau of Strategic Sourcing (BOSS), have worked directly with the CRFs to provide business opportunities for the disabled citizens of Illinois.

Today, the CRFs offer services ranging from janitorial, document shredding, microfilming, printing and data entry to rest area maintenance, carpet cleaning and laundry services. They also produce needed commodities such as soap, pillows, desk pad calendars, trash can liners, license plates and laser printer cartridges.

## **Benefits of the Program**

First and foremost, individuals with disabilities benefit from this program. They are afforded meaningful long-term employment opportunities, marketable job skills, and a greater chance for economic independence. In expanding their scope of experience and enhancing their abilities, some disabled employees are able to take on new assignments at increasingly higher levels of difficulty, which prepares them for a wider variety of jobs either within or outside of the Rehabilitation Facility. In Fiscal Year 2009, **60 Community Rehabilitation Facilities were awarded contracts** with State agencies through the State Use Program, **employing 2,278 disabled individuals**.

The State of Illinois benefits by receiving high-quality goods and services for fair market prices in long-term contracts. With no competitive bidding process required for State Use contracts with qualified CRFs, the State experiences reduced administrative costs as well. In Fiscal Year 2009, the **State awarded 255 such contracts**.

Providing disabled citizens with opportunities for economic independence enables them to become taxpayers and reduces their need for public assistance and entitlements benefits.

### **Community Rehabilitation Facilities**

To qualify to participate in the State Use Program, a CRF must meet the following guidelines:

- Comply with Illinois law governing private not-for-profit organizations.
- Be certified as a sheltered workshop by the Wage and Hour Division of the U.S. Government.
- Meet the Illinois Department of Rehabilitation Services Just Standards for a rehabilitation facility.
- Have a completed Bidders Application on file with the Department of Central Management Services.
- Meet the bid specifications or the needs of the purchasing agency.
- Set a fair market price.
- Report quarterly of any contracts with State agencies.

In Fiscal Year 2009, there were **102 registered Community Rehabilitation Facilities** in Illinois.

## Community Rehabilitation Facilities

### Northern Region

Abilities Center	Rockford
Abilities Plus	Kewanee
Achievement Industries	Monmouth
Ada S. McKinley	Chicago
ARC Industries	Rock Island
Aspire of Illinois	Bellwood
Assn. for Individual Development	Aurora
Avenues to Independence	Wheeling
Bridgeway Training Services	Galesburg
Cass County Mental Health Center	Beardstown
Chicago Assn. for Retarded Citizens	Chicago
Chicago Lighthouse for the Blind	Chicago
Clearbrook	Rolling Meadows
Community Workshop & Training Center	Peoria
Cornerstone Services	Joliet
Countryside Association	Palatine
CRC Industries	Quincy
Developmental Services Center	Champaign
DeWitt County Human Resource Center	Clinton
Easter Seals Reaching for Adulthood	Oak Park
El Valor	Chicago
Fulton County Rehabilitation Center	Canton
Futures Unlimited	Pontiac
Gateway Services	Princeton
Glenkirk Vocational Training Center	Northbrook
Goodwill Industries of Central Illinois	Peoria
Goodwill Industries	Chicago
Habilitative Systems	Chicago
Hancock County Industries	Carthage
Helping Hand and Rehabilitation Center	LaGrange
Hope Industries	Rockford
Horizon Industries	Peru
Illinois Growth Enterprises	Rockford
Illinois Valley Industries	Morris
Jan Tech	Chicago
Jewish Vocational Service	Chicago
Kankakee County Training Center	Bradley
Knox Co. Council for Dev. Disabilities	Galesburg
Kreider Services	Dixon
Lambs Farm	Libertyville
Lester and Rosalie Anixter Center	Chicago
Logan-Mason Rehabilitation Center	Lincoln
Malcolm Eaton Enterprises	Freeport
Northpointe Resources	Zion
NTSW	Skokie
O.H. Industries	Sycamore
Oak/Leyden Developmental Services	Oak Park
Occupational Development Center	Normal
Opportunities, Inc.	Highland Park
PARC	Chicago
Pioneer Center of McHenry County	McHenry
Ray Graham Association	Elmhurst

Sequin Services  
Sertoma Centre  
SHORE Training Center  
Southstar Services  
Southwest Community Services  
Spectrum Vocational Services  
St. Colletta's of Illinois  
Streator Unlimited  
TCRC  
The Workshop  
Thresholds Rehabilitation Industries  
Thresholds Rehabilitation Industries  
Transitions NFP  
Trilogy, Inc.  
Trinity Services  
Victor C. Neumann Assn.  
Village of Progress  
WorkSource

Cicero  
Alsip  
Morton Grove  
Chicago Heights  
Tinley Park  
Downers Grove  
Tinley Park  
Streator  
Tremont  
Galena  
Chicago  
St. Anne  
Rock Island  
Chicago  
Joliet  
Chicago  
Oregon  
Danville

**Southern Region**

ARC Community Support Systems  
Career Development Center  
CCAR Industries  
Challenge Unlimited  
Charleston Transitional Facility  
Christian County Mental Health Assn.  
Clay County Rehabilitation Center  
Coleman Tri-County Services  
Community Link  
Elm City Rehabilitation Center  
FAYCO Enterprises  
Five Star Industries  
Franklin-Williamson Human Services  
Human Resources Ctr. Edgar/Clark Cos.  
Human Support Services  
Human Service Ctr. Southern Metro East  
Illinois Valley Rehabilitation Center  
Kaskaskia Workshop, Inc.  
Land of Lincoln Goodwill  
Lawrence Crawford Assn. Exceptional Citizens  
Macon Resources  
M.A.P. Training Center  
Moultrie County Beacon  
New Opportunities  
R.A.V.E. Inc.  
S.A.V.E. Inc.  
Shelby County Community Services  
SPARC Vocational Services  
START, Inc.  
TRADE Industries  
UCP of Land of Lincoln  
Wabash Area Vocational Enterprises

Teutopolis  
Fairfield  
Charleston  
Alton  
Charleston  
Taylorville  
Flora  
Shawneetown  
Breese  
Jacksonville  
Vandalia  
DuQuoin  
West Frankfort  
Paris  
Waterloo  
Red Bud  
Gillespie  
Centralia  
Springfield  
Robinson  
Decatur  
Karnak  
Sullivan  
Madison  
Anna  
Belleville  
Shelbyville  
Springfield  
Murphysboro  
McLeansboro  
Springfield  
Mt. Carmel

## High-Dollar State Use Contracts for FY09

<u>Contract</u>	<u>Vendor</u>	<u>Value</u>
License Plates	Macon Resources	\$4,147,490
Data Entry	Bridgeway Training Services	\$2,223,045
Toilet Tissue	Malcolm Eaton Enterprises	\$1,711,519
Trash Can Liners	Shelby Co. Community Services	\$1,372,455
Baking Mixes	Human Resources Center	\$1,367,055
Laser Cartridges	Thresholds Industries	\$1,316,026

### **State Use Revenue Summary**

State agencies spent **\$29,304,114** in State Use contracts in Fiscal Year 2009.

	<u>Northern</u>	<u>Southern</u>
FY09	\$16,093,962	\$13,210,152

### **Employment Opportunities**

The primary objective of the CMS State Use Program is to develop employment opportunities for citizens with disabilities by establishing contracts with CRPs for goods and services. There were **2,278 jobs** created for citizens with disabilities through these State contracts during Fiscal Year 2009.

	<u>Northern</u>	<u>Southern</u>
FY09	1,276	1,002

### **Client Hours Worked**

Many disabled Illinoisans have been afforded the opportunity to gain meaningful employment through the State Use Program. In FY 2009, Community Rehabilitation Facilities have provided **734,221 hours of work** for these individuals.

	<u>Northern</u>	<u>Southern</u>
FY09	482,419	251,802

### **State Use Contracts Awarded**

In FY2009, **255 contracts** were awarded.

	<u>Northern</u>	<u>Southern</u>
FY09	166	89